JFV/2642

Attorney Docket No.: 42P8971

Patent

Examiner: Harry S. Hong

2642

Art Unit:

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re	the Application of:	OIPE	,
	John Crook	OCT 1 T 2000	,
Application No.: 09/523,935		OCT 1 7 2005	,
Filed:	March 13, 2000	A TRADEMARK OF THE	,
For:	METHOD OF PROCESSING AN INBOUND CALL IN A CALL CENTER		,

Mail Stop Issue Fee Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

SUBMISSION OF FORMAL DRAWINGS

In response to the Notice Regarding Drawings mailed on September 19, 2005, enclosed herewith are two (2) replacement sheets that include two (2) figures of formal drawings.

If there are any charges due, please charge them to Deposit Account No. 02-2666.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Date: October 14, 2005

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to Mail Stop Issue Fee, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

By: <u>Anne Collatte</u>
Anne Collette

Date: October 14, 2005